



***“People helping people ...
That’s what we’re all about.”***

YourCare Medical provides a wide range of quality brand name products to meet patient needs. We offer both traditional and modern medical technologies to suit the diverse needs of our customers.

Offering top name brands and one-stop shopping are just part of what we do. We also offer unsurpassed customer care and a wide variety of educational programs to ensure that our customers receive the support and training they require.

YourCare Medical accepts several insurance carriers and we handle the claim forms for you – maximizing patient coverage.

Questions? Feel free to call us at 1.800.973.3687 to speak with one of our customer care representatives.

We offer a comprehensive line of products from leading manufacturers and are committed to providing the best medical products the market has to offer:



Tracheostomy Tubes/Supplies

We carry a complete line of tracheostomy tubes, inner cannulas and trach ties. Need a custom tracheostomy tube? We work closely with our manufacturers to provide special design tracheostomy products to accommodate unique airway needs.



Diabetic

Diabetes is a condition that affects millions of people worldwide. Diabetics require a precise testing regimen, along with total compliance of treatment protocols, in order to monitor and control their condition. YourCare is a leading provider of diabetes monitoring and control supplies. We will work closely with your patients to provide them the tools and information necessary to combat this life-threatening disease.



Urology

We have partnered with industry leading manufacturers in order to provide our customers with high quality products that ensure proper fit and overall comfort. This allows your patients to live their individual lifestyles on their own terms. YourCare utilizes discreet packaging for urological product shipping directly to the patients' home or to their alternate care facility.



Incontinence

When it comes to incontinence needs, YourCare understands the stigma associated with the loss of bladder control and its associated issues. That is why we offer diverse product solutions that allow your patients the dignity they so richly deserve. Let us help you manage your patient's incontinence regardless of the level of protection needed. All of our products are designed to help your patients maintain an active and independent lifestyle.



Ostomy

We take pride in providing quality, effective and innovative solutions for Ostomy needs. Whether short term or permanent change in your patients lives, YourCare is ready and willing to help.



Wound Care

At YourCare we provide an extensive assortment of wound care supplies available to the healthcare industry. Our innovative, proven and effective solutions are something that our customers have come to count on. From preventive care to chronic wounds - we can help provide the products that will meet your patients' needs and surpass their expectations.



Enteral and Nutrition

Good nutrition is essential for excellent continuity of care. We carry a full line of enteral feeding supplies and formulas. YourCare strives to provide our customers with the products they need to meet individual patient demands.

As a leader in Respiratory and Home Ventilation Care throughout Southern California, YourCare is dedicated to improving the quality of life for our customers. We accomplish this mission by providing exceptional service, effective educational programs and compassionate care for the patients we serve. Every product that we offer is backed by clinical expertise.

YourCare has a nationwide customer base. We have been providing effective and innovative patient care solutions for over 14 years. We are available to answer your home medical supply and equipment questions or concerns. Our goal is to provide all of our customers with a stellar customer service experience.

Ventilators



Chest Compression



CPAP BiPAP



Cough Assist



Aerosol Compressor



Home & Portable Oxygen Concentrators



Nebulizer



Suction Machine



Tubings & Kits

Respiratory Care Services

PRE - DISCHARGE

YourCare works closely with Physicians and Case Managers for complete and accurate comprehensive pre-discharge evaluation of patient needs. We utilize customized medical equipment and supply checklists that are tailored to meet your patients' individual discharge care plan.

CLINICAL EDUCATION

Prior to patient discharge, one of our dedicated and knowledgeable Respiratory Therapists will conduct a thorough and comprehensive training session with your patients' caregivers. This will ensure adequate equipment familiarization and care plan compliance.

HOME EVALUATION

Successful follow-up care is key to optimal quality of life for your patient. To help ensure care plan success, YourCare will conduct a thorough home assessment prior to patient discharge. This includes an evaluation of the room where the patient will be staying, an electrical outlet inspection for proper equipment placement, and verification of adequate and serviceable fire alarms and/or fire suppression systems. Once a safe and compliant environment has been established, a licensed Respiratory Care Practitioner or Patient Care Technician will set up the equipment necessary for successful care plan compliance.

DISCHARGE

A YourCare representative will work closely with the Case Manager/Discharge Planner to ensure that your patient is safely and timely discharged. During hospital to home transition, a licensed Respiratory Care Practitioner will travel to the patients' home where he or she will await patient arrival. The YourCare representative will review the patient's care plan and remain on site to ensure caregiver and patient comfort. Once the caregiver and patient are confident in their ability to follow the treatment plan, our representative will turn over patient care to the caregiver.

FOLLOW UP

Our commitment to patient care does not end with the patient's discharge and home placement. YourCare will continue to provide ongoing clinical care support for your patient. A licensed Respiratory Care Practitioner will perform monthly comprehensive assessments, including equipment inspection and routine maintenance, as well as ongoing educational opportunities for current or new caregivers.

Physicians and caregivers nationwide have put their trust in YourCare Medical to ensure that their patients receive quality care and education to help ensure treatment plan compliance.

YourCare Medical has received HQAA (Healthcare Quality Association on Accreditation) recognition. This accreditation demonstrates our commitment to HQAA's high level of patient care standards and their recognition of our dedication to excellence in the medical field.

Trust YourCare Medical to be your national full service urological and home medical supplier – you will be glad you did.

Trained and Caring Staff

Our trained representatives include a dedicated Customer Service Team, Licensed Respiratory Therapists and Certified Biomed Technicians. Highly trained YourCare staff are available to evaluate your needs, answer your questions and address your concerns. We will work closely with your doctor and insurance company to ensure that patient needs are met. If you're concerned with home safety, our team can evaluate your specific needs and provide effective solutions. We go above and beyond to ensure customer satisfaction!

Our Services Include:

- 24/7 Customer Support
- Continued Product Support and Education
- Personalized Product Education and Instruction
- Quality Products
- Free Product Delivery Nationwide
- Discreet Packaging
- Monthly Medical Supply Management
- Billing Assistance and Prescription Coordination

We Speak Your Language !

Our highly trained staff is happy to work with you. Our YourCare team is able to effectively communicate with patients and caregivers in their native languages, including:

- Spanish
- Portuguese
- Tagalog

Homecare Ventilation Education Program

We have partnered with WestPrime Healthcare to offer continuing education classes for healthcare providers and family members. For more information please visit www.HealthcareCENetwork.com.



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